

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 09th February 2018

In C.G.No:234/ 2017-18/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. L. Venkateswarulu,
T. Cherlopalli,
Markapur,
Prakasham-Dist

Complainant

AND

1. Junior Accounts officer/Yerragondapalem
2. Assistant Engineer/ O/Tripuranthakam
3. Assistant Divisional Engineer/O/Yerragondapalem
4. Divisional Engineer/O/Markapur

Respondents

1. Sri. L. Venkateswarulu of T. Cherlopalle (V) Tripuranthakam (M) filed a petition before this Forum during the Vidyut Adalat conducted at Tripuranthakamn on 15.11.2017. The complainant in his complaint has alleged that the meter reader has not recorded the readings properly and hence the entire consumption was billed in a single month resulting in issue of huge bill. Hence he has requested to arrange to revise the bill.
2. The Respondent No.1 in his written submission has explained based on the recommendations of Respondent. 2 the CC bills for the period from 04/2016 to 11/2017 were revised and an amount of Rs.1, 935/- was withdrawn vide RJ No.21/11-2017 and satisfying with the revision the complainant has paid Rs.1,164/- on 11.12.2017 vide PR No.2208158.

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3. On perusal of account copy of the said service connection, it is evident that an amount of Rs.1,935/- was withdrawn during 11/2017 and the Complainant has paid Rs.1,164/- during 12/2017 and thus the arrears became zero.
4. In as much as the grievance of the complaint has been resolved by the Respondents, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 09th February 2018.

Sd/- Member(Finance)	Sd/- Member(Technical)	Sd/- Independent Member	Sd/- Chairperson
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Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Planning)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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